

**JOB PLACEMENT SERVICES  
SATISFACTION SURVEY 2009**

1. Have you used the ONLINE job request system before? Y  N
- a. If so, how often? \_\_\_\_\_
- b. If not, why not? \_\_\_\_\_
2. Are the instructions for using the system clear and understandable? Y  N
3. What would you change with regard to the existing procedure for requesting job information? \_\_\_\_\_
4. Are there enough job categories to cover the range of possibilities? Y  N
- a. What categories would you add? \_\_\_\_\_
- b. What categories would you delete? \_\_\_\_\_
5. Should the listings include jobs outside the Mother Lode region? Y  N
- a. How far outside?  Central Valley  
 Sacramento area  
 Bay Area  
 Southern California
6. Do you prefer DESK assistance over the online system? Y  N
7. Are the desk hours adequate? Y  N
- If not, what hours would you suggest? \_\_\_\_\_
8. Is the JPS staff friendly and helpful? Y  N
9. Have you found employment through our services? Y  N
10. What can Job Placement Services do to provide better services?
- expand desk hours
  - improve online services
  - more temporary jobs
  - more full-time jobs
  - more seasonal jobs
  - better access to local employers
  - other \_\_\_\_\_